All West Virginians age 16 and older are encouraged to pre-register for COVID-19 vaccination by creating a WV COVID-19 Vaccine Registration System account at vaccinate.wv.gov or by calling the WV COVID-19 Vaccine Info Line at 1-833-734-0965.

By creating an account, you can pre-register, opt-in to receive updates on COVID-19 vaccine availability, and be contacted about appointment scheduling to get your first and second dose when supplies allow. The pre-registration process takes less than 10 minutes to complete. Follow the steps below.

**Pre-registration**

**STEP 1—Sign Up: Create Your Account**

Log on to any web browser and go to: [vaccinate.wv.gov](http://vaccinate.wv.gov). On this site, you will see a “Sign Up Here” button. Click that button, and it will take you to the pre-registration portal. There, enter your:

- Name
- Username
- Password
- Security question
- Location information (verify your address)
- Communication contact information (email, text, or phone/TTY)

*Note:* After you set up this account, you can use your username and password to login to make edits to your information, change your preferences, or delete your account.

**STEP 2—Complete Your Profile**

Once you create your account, you will be asked to give additional demographic information in any of 50+ available languages. Your entries allow the system to identify you for vaccination opportunities as supplies allow. The system will take you step-by-step through the process to:

- Verify name and contact information are correct
- Verify location, or provide additional relevant location (optional)
- Add additional contact information (e.g., other phone number, email, TTY)
- Provide required demographic information (e.g., age, ethnicity, gender, occupation, race)
- Provide optional demographic information (e.g., insurance, relevant medical information, information on whether you have received your first dose)

*Note:* Providing demographic information helps the state serve West Virginians equitably.

**STEP 3—Review and Finish**

Select “Finish” to complete your pre-registration. Next:

- Review your information for accuracy
- You may edit any section now or later by clicking the “Edit” button(s)
- You will receive confirmation of your successful account setup and pre-registration within 24 hours. If not, you may contact the COVID-19 Vaccine Info Line at 1-833-734-0965 to verify your account information.

For more information, please call the COVID-19 Vaccine Info Line 1-833-734-0965

M-F 8am - 6pm, Sat 9am - 5pm, closed Sunday or visit [vaccinate.wv.gov](http://vaccinate.wv.gov)
What’s Next?

Vaccine supplies are limited, so pre-registration does not mean immediate access to vaccination. This means that even if you pre-register, it might take several weeks or months before an appointment is scheduled and you receive your vaccination.

When a vaccine is available for you based on supply, your demographics and location, you will receive a notification through the preferred method you selected (email/text/phone/TTY). The notification will include information about an available vaccination appointment, including date, time, and location. You will be able to accept or decline the appointment based upon your availability. If you decline the appointment, you do not need to re-register as you will be put back into the queue for the next available appointment.

At this time, vaccine appointments will be offered to those ages 65 and older and certain priority groups based on occupation.

Note: West Virginia will never share or distribute your personal information unless required to do so by law. Additionally, the state will never use your information for any purpose other than to send notifications or information pertaining to COVID-19 pandemic response in West Virginia.

It takes a community to fight COVID-19 with all of the tools we have:

- Wear A Face Covering
- Stay 6 Feet Apart
- Wash Hands
- Choose the COVID-19 Vaccine

#CommunityImmunityWV

Updated: 2/6/21

For more information, please call the COVID-19 Vaccine Info Line 1-833-734-0965
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